

## Introduction

**Welcome to the CACoP Newsletter, the voice of the Code Administration Code of Practice (CACoP). This quarterly newsletter from the CACoP Forum provides you with the latest information on cross-Code issues, important dates and key events.**

In this edition, we will be covering:

- The introduction to Parliament of the Energy Security Bill.
- News and developments across the different Codes, including updates on the latest uplifts to the Retail Energy Code (REC) and Smart Energy Code (SEC)
- A closer look at how we are achieving CACoP Principle 12

If you have feedback on this Newsletter or if there are any further items you'd like us to be covering, please contact your Code Administrator – our details are available in the [Code Administration Code of Practice](#).

## The Latest Forum Discussions

All the approved minutes from the latest CACoP Forum meetings are now available on the [CACoP website](#).

## Subscribe to this newsletter

You can now sign up to receive our newsletter directly to your inbox each quarter – visit the [CACoP website](#) for more information.

## Energy Security Bill read in Parliament

The Energy Security Bill, which contains measures intended to deliver the policy decisions taken as a result of BEIS's Energy Code Reform consultation, including:

- supporting deployment of low carbon technologies at scale such as carbon, capture, usage and storage (CCUS) and hydrogen;
- encouraging the deployment of heat networks and driving down the cost of electric heat pumps;
- and extension of the energy price cap beyond 2023

has been introduced to Parliament and had its first reading in the House of Lords on 6 July 2022. It returned to the House on 19 July for its second reading, the stage at which members discuss any concerns or specific areas where

they think changes may be needed, before moving onto the committee stage.

The UK Government press release can be viewed [here](#), and a helpful fact-sheet published by BEIS is available [here](#).

## Dates for your diary

Upcoming CACoP Forum meetings:

- 9 August 2022
- 13 September 2022
- 11 October 2022

Please email [cacop@gemserv.com](mailto:cacop@gemserv.com) if you would like to attend and observe any of these meetings.

## News and Developments

### SEC v61.0 Release

On 30 June 2022, the Smart Energy Code Administrator and Secretariat (SECAS) published the latest version of the SEC for its June 2022 SEC Release. This newest uplift includes changes for the management of Communication Hub firmware, improving security in digital signing processes and introducing timestamps for gas meter register readings.

The latest version is available to download [here](#), and details of the incorporated changes and their development can be found on the [SECAS website](#).

### New REC switching obligations

REC v3.0 was released on 18 July 2022, which will introduce new switching arrangements to the REC.

A range of schedules have been introduced which set out these new arrangements. These schedules cover all the governance, from topics such as the new Central Switching Service (CSS) to how switching obligations are now managed under the new Consumer-Facing Switching and Billing (CFSB) schedule. A change in REC Service Providers after go-live will also see the inclusion of gas services coming under the umbrella of the REC. Release Management by the REC Code Manager has ensured there is:

- end-to-end planning for changes, including testing (where appropriate);
- training and guidance available for impacted users; and
- stabilisation metrics to ensure technical changes are operating as expected.

The REC Code Manager recently hosted a webinar for parties to learn more about the upcoming changes. The recording and slide deck can be viewed [here](#). There will also be drop-in sessions in July and August to discuss the REC v3.0 Release; you can register [here](#) under the 'Upcoming Events' tab.

### Keeping up to date with Forum activities

We have now updated our website to include a Latest News page. Here, you can keep up to date with any significant developments in cross-code activities, as well as when new versions of the Central Modifications Register and Newsletter are issued. You can find our Latest News page [here](#).

The CACoP Forum is now also on LinkedIn – you can follow us [here](#) to keep up to date with the Forum's work and other cross-Code activities.

## CACoP Products

The CACoP Forum has produced several items to help you navigate the cross-Code landscape:

- The [Central Modifications Register](#), updated monthly, lists all the open modifications across all the Codes.
- The [Horizon Scanner](#) summarises all the wider industry initiatives over the next five years which are expected to impact at least two of the Codes.

If there are any other items you would find useful and would like the CACoP Forum to consider, please let your Code Administrator know.

## Principle Focus



We continue our look at the CACoP Principles and have now reached Principle 12. This Principle requires Code Administrators to participate in customer surveys conducted by the Gas and Electricity Markets Authority (Ofgem), and to provide quarterly reports to the Authority on agreed metrics.

### Customer surveys

In April's newsletter, we shared with you the results of the most recent Cross-Code survey, which can be viewed [here](#). Following this survey, the CACoP Forum held a workshop to discuss the results and share best practice; we hope to provide further updates on progress in the coming months. The frequency of these surveys is determined by Ofgem, who may appoint a third party to conduct the work on its behalf, as it did in the latest survey. The survey questions are generally qualitative, although percentage scores are used to baseline the results against past and future surveys to track improvements.

The customer surveys measure satisfaction levels of Code participants with the Code Administrator service in a number of areas, including support received, communication, and documentation produced. The latest survey saw improvements in perceived performance across all Codes when compared to the 2019 survey results.

You don't need to wait for the next Cross-Code survey to tell us your thoughts - we always welcome your feedback on how we are doing and if there's more you think we could do. If you

have any comments or feedback, your Code Administrator will be happy to listen and capture your views.

### Quarterly reporting

Every three months, Ofgem requests data from all Code Administrators on agreed metrics across several categories. These are the number of modifications with specific outcomes, the number of consultations of different types, the level of engagement from Code participants and the level of deviation from expected implementation costs. This information is then made available on Ofgem's [website](#), in order to provide greater visibility to industry of the work

If you have any questions or feedback on this Newsletter or what you would like to see in the future editions, please email us at [cacop@gemserv.com](mailto:cacop@gemserv.com) or contact your Code Administrator.

The next edition of this Newsletter will be published in October 2022.